



JILL E. POULOS, D. D. S. & STAFF

4235 Bridge Street • Cambria, California 93428 • (805) 927-5797

MISSED or SHORT CANCELLATION APPOINTMENT POLICY

It is our goal to be as efficient with your time and hard-earned dollars as possible. To help achieve this goal we schedule specific appointment times just for you and your family, so that we may promptly serve you. Charts are reviewed prior to your arrival, rooms are disinfected and sterile instruments are set out in the room just for you, because we care about how you are served. When an appointment is failed or a short cancellation notice given, all the instruments must be sterilized again and everything put back up before we can prepare for the next patient. This is very inefficient and costly. Therefore, we ask for at least 24 hours notice prior to your scheduled appointment time so that we can schedule another person for that time and that you may avoid our \$25.00 missed appointment fee. We realize that on rare occasions, unavoidable emergencies occur and make giving us an advanced notice impossible. We are very understanding of this and will always work with you.

Thank you for your faith and trust in us.

Jill E. Poulos, D.D.S. & Staff

Patient signature

Date